Returns/Debit Note

Please complete this form and we will issue you a returns number before collecting. Goods returned without a returns no. may not be credited.

Returns no:	A/C no:	Fax:
Website order # if applicable:	Return from:	Email:
	Tel:	Contact:

Invoice/delivery ref	Our part number ref	Your ref/order no.	Description/reason for return/replacement required	Quantity	Unit cost

Terms and conditions of return:
1. All returns must have been authorised by TLW and have the returns number clearly marked on the box.
2 If the goods are faulty, TLW will collect the items from you free of charge. We will make one attempt to collect them and if unsuccessful it will be your responsibility to return then at your cost.
3. Once the faulty goods have been returned and tested a credit will be issued. If the items are found to be in perfect working condition the goods will not be credited and a returns charge of £14.95 will be applied and the goods will be shipped back to yourselves or a 25% re-stocking fee may be applied if required.
4. If the goods are simply not required a re-stocking charge of 25% may be applied to the credit and the return of the goods is your responsibly.
5. Special orders and bespoke made items are non-returnable unless faulty.

Sub total	£0.00
VAT	£0.00
TOTAL	£0.00

I agree to the above terms and conditions Name: _____ Signature: _____

T 01302 741941 **F** 01302 741942 **E** sales@tlwglobal.com
www.tlwglobal.com

This is an interactive form. Once complete please click the submit button, this will launch your email client, create an email and attach the completed PDF simply click send and a member of the TLW team will be in contact.

SAVE SUBMIT